| STATE OF S         | OUTH CAROLIN             | ,  |                         | ·                                     |                          |
|--------------------|--------------------------|--|-------------------------|---------------------------------------|--------------------------|
| (Caption of C      | Case)                    |  | PUBLIC S                | BEFORE TH<br>SERVICE CO<br>SOUTH CARO | IE<br>MMISSION<br>OLINA  |
|                    |                          | )<br>(1) (1) (1)                               | Desco-                  | COVER SHE                             | ET                       |
|                    |                          | )  | DOCKET NUMBER: _2       | 2 <u>006</u> <b>-</b> <u>19</u>       | 3 - <u>EG</u>            |
| (Please type or pr | rint) : Piedmont Natura  | al Gae   | SC Bar Number:          |                                       |                          |
| ·                  | . I ledificit Natura     | ai Gas   | -                       | 704-731-4560                          |                          |
| Address: Po        | O Box 33068              |  | Fax:                    | 704-364-8320                          |                          |
| Cl                 | narlotte, NC 28233       |  | Other:                  |                                       |                          |
|                    | -                        |  | •                       | @piedmontng.c                         | om                       |
| Emergency          | DOC y Relief demanded in | CKETING INFORMA  petition  ion on Terminations |                         | t apply)                              |                          |
|                    | (Check one)              |  | E OF ACTION (Ch         | eck all that apr                      | oly)                     |
| Electric           |                          | Affidavit                                      | Letter                  |                                       | Lequest                  |
| ☐ Electric/Gas     |                          | Agreement                                      | Memorandum              |                                       | equest for Certification |
| Electric/Telec     | communications           | Answer   | Motion                  |                                       | equest for Investigation |
| Electric/Wate      | r                        | Appellate Review                               | Objection               |                                       | esale Agreement          |
| Electric/Water     | r/Telecom.               | Application                                    | Petition                |                                       | esale Amendment          |
| Electric/Water     | r/Sewer                  | Brief  | Petition for Reconsi    |                                       | eservation Letter        |
| <b>⋉</b> Gas       |                          | Certificate                                    | Petition for Rulema     | king R                                | esponse                  |
| Railroad           |                          | Comments                                       | Petition for Rule to Sh | ow Cause R                            | esponse to Discovery     |
| Sewer              |                          | Complaint                                      | Petition to Intervene   | R                                     | eturn to Petition        |
| Telecommuni        | cations                  | Consent Order                                  | Petition to Intervene C | Out of Time S                         | tipulation               |
| Transportation     | 1                        | Discovery                                      | Prefiled Testimony      | St                                    | ubpoena                  |
| Water              |                          | Exhibit  | Promotion               | T                                     | ariff                    |
| ☐ Water/Sewer      |                          | Expedited Consideration                        | Proposed Order          |                                       | other:                   |
| Administrative     | e Matter                 | Interconnection Agreement                      | Protest                 |                                       |                          |
| Other:             |                          | Interconnection Amendment                      | Publisher's Affidavi    | t                                     |                          |
|                    | ···                      | Late-Filed Exhibit                             | Report                  |                                       |                          |
|                    |                          | Print Form                                     | Reset Form              |                                       |                          |





January 29, 2014

Ms. Jocelyn Boyd Chief Clerk and Administrator Public Service Commission of South Carolina 101 Executive Center Drive, Suite 100 Columbia, SC 29210

Re: Request for Information on Terminations Docket # 2006-193-EG

Dear Ms. Boyd:

As requested by Mr. F. David Butler in a letter dated January 13, 2005, attached is the quarterly report regarding information on terminations for October to December 2013 for Piedmont Natural Gas Company, Inc. The information requested is as follows:

- 1. Total Number of customers whose services have been terminated: see attached schedule.
- 2. The daily number of customers whose services have been involuntarily terminated: see attached schedule.
- 3. The reasons for the terminations: terminations are conducted due to non-payment for services rendered.
- 4. The average duration of involuntary terminations: Currently we do not track this information.
- 5. Company procedures in effect governing involuntary terminations: see South Carolina's Code of Regulations 103-452; we adhere to this regulation.

If you have any questions or need additional information, please do not hesitate to contact me at 704-731-4560 or by email at jenny.furr@piedmontng.com.

Sincerely,

Jenny Furr

Manager, Regulatory Reporting

**Enclosures** 

Piedmont Natural Gas South Carolina Termination of Service Report October - December 2013

|                                |   | Greenville |   | Anderson  | S | partanburg |   | Gaffney  |   | Total     |  |
|--------------------------------|---|------------|---|-----------|---|------------|---|----------|---|-----------|--|
| Disconnect Orders Worked (DNP) |   | 190        |   | 100       |   | 109        |   | 15       |   | 414       |  |
| Amount                         | ↔ | 55,586.69  | ↔ | 15,333.83 | ↔ | 16,243.12  | ↔ | 2,943.76 | ↔ | 90,107.40 |  |

Piedmont Natural Gas South Carolina Daily Terminations for October 2013

| Greenville     |          |              | Anderson       |            |          | Spartanburg    |          |          | Gaffney        |          |           |
|----------------|----------|--------------|----------------|------------|----------|----------------|----------|----------|----------------|----------|-----------|
| Date Processed | Quantity | Amount       | Date Processed | Quantity   | Amount   | Date Processed | Quantity | Amount   | Date Processed | Quantity | Amount    |
| 0/1/2013       | 34       | 10,986.56    | 10/1/2013      | ω          | 780.21   | 10/1/2013      | ო        | 386.38   | 10/1/2013      | •        | ,         |
| 10/2/2013      | 33       | 13,917.18    | 10/2/2013      | •          | •        | 10/2/2013      | 9        | 994.75   | 10/2/2013      | •        | •         |
| 10/3/2013      | 4        | 9,064.12     | 10/3/2013      | ~          | 107.10   | 10/3/2013      | 9        | 743.78   | 10/3/2013      | •        | •         |
| 10/4/2013      | •        | •            | 10/4/2013      | •          | •        | 10/4/2013      | •        | 110.85   | 10/4/2013      | ,        | •         |
| 10/5/2013      | •        | •            | 10/5/2013      | 1          | ,        | 10/5/2013      | 1        | •        | 10/5/2013      | •        | •         |
| 10/6/2013      | •        | •            | 10/6/2013      | •          | •        | 10/6/2013      | •        | •        | 10/6/2013      | •        | •         |
| 10/7/2013      | 20       | 4,105.80     | 10/7/2013      | 9          | 900.29   | 10/7/2013      | •        | •        | 10/7/2013      | 2        | 372.33    |
| 10/8/2013      | ო        | 480.51       | 10/8/2013      | က          | 343.35   | 10/8/2013      | •        | •        | 10/8/2013      | 2        | 341.55    |
| 10/9/2013      | 2        | 860.01       | 10/9/2013      | _          | 133.73   | 10/9/2013      | •        | •        | 10/9/2013      | •        | •         |
| 10/10/2013     | -        | 109.35       | 10/10/2013     | S          | 805.26   | 10/10/2013     | 2        | 231.77   | 10/10/2013     | -        | 107.51    |
| 10/11/2013     | •        | •            | 10/11/2013     | _          | 139.43   | 10/11/2013     | •        | •        | 10/11/2013     | •        | •         |
| 0/12/2013      | ٠        | •            | 10/12/2013     | •          | •        | 10/12/2013     | •        | '        | 10/12/2013     | •        | •         |
| 10/13/2013     | •        | ,            | 10/13/2013     | •          | •        | 10/13/2013     | •        | ,        | 10/13/2013     | •        | '         |
| 0/14/2013      | •        | •            | 10/14/2013     | •          | ,        | 10/14/2013     | •        | '        | 10/14/2013     | •        | •         |
| 0/15/2013      | 7        | 1,554.66     | _              | <b>+</b> - | 165.53   | 10/15/2013     | •        | 1        | 10/15/2013     | ,        | ,         |
| 0/16/2013      | 12       | 2,095.17     | _              | -          | 121.86   | 10/16/2013     | 7        | 200.80   | 10/16/2013     | •        | •         |
| 10/17/2013     | က        | 460.82       | _              | 2          | 219.12   | 10/17/2013     | 2        | 277.71   | 10/17/2013     | •        | •         |
| 0/18/2013      | -        | 303.39       |                | •          | •        | 10/18/2013     | -        | 125.30   | 10/18/2013     | •        | •         |
| 0/19/2013      | ,        | •            | 10/19/2013     | •          | ,        | 10/19/2013     |          | •        | 10/19/2013     | •        | ı         |
| 0/20/2013      | •        | 1            | 10/20/2013     | •          | •        | 10/20/2013     | •        | •        | 10/20/2013     | •        | •         |
| 0/21/2013      | ı        | •            | 10/21/2013     | 10         | 2,274.30 | 10/21/2013     | 4        | 503.38   | 10/21/2013     | •        | '         |
| 10/22/2013     |          | •            | 10/22/2013     | 4          | 502.45   | 10/22/2013     | ည        | 840.14   | 10/22/2013     | ,        | •         |
| 10/23/2013     | -        | 483.64       | 10/23/2013     | 4          | 515.75   | 10/23/2013     | ო        | 337.15   | 10/23/2013     | ı        | 1         |
| 10/24/2013     | •        | ٠            | 10/24/2013     | 2          | 179.61   | 10/24/2013     | •        | •        | 10/24/2013     | -        | 111.37    |
| 10/25/2013     | •        | 1            | 10/25/2013     | ٠          | •        | 10/25/2013     | -        | 28.40    | 10/25/2013     | •        | •         |
| 10/26/2013     | •        | •            | 10/26/2013     | •          | •        | 10/26/2013     | •        |          | 10/26/2013     | •        |           |
| 10/27/2013     |          | •            | 10/27/2013     | •          | •        | 10/27/2013     | •        | ,        | 10/27/2013     | •        | •         |
| 10/28/2013     | ı        | •            | 10/28/2013     | 2          | 255.60   | 10/28/2013     | -        | 139.00   | 10/28/2013     | •        | •         |
| 10/29/2013     | i        | •            | 10/29/2013     | ო          | 331.73   | 10/29/2013     | •        | •        | 10/29/2013     | •        | •         |
| 0/30/2013      | -        | 262.41       | 10/30/2013     | -          | 103.95   | _              | ٠        |          | 10/30/2013     | 1        | •         |
| 10/31/2013     | -        | 326.57       | 10/31/2013     | ı          | 1        | 10/31/2013     | İ        |          | 10/31/2013     | ı        | 1         |
| Total          | 160 \$   | \$ 45.010.19 |                | 53 \$      | 7.879.27 |                | 37 \$    | 4.919.41 |                | 9        | \$ 932.76 |
|                |          |              |                |            |          |                |          |          |                |          |           |

Piedmont Natural Gas South Carolina Daily Terminations for November 2013

| Greenville     |          |             | Anderson       |          |          | Spartanburg    |          |          | Gaffnex        |          |          |
|----------------|----------|-------------|----------------|----------|----------|----------------|----------|----------|----------------|----------|----------|
| Date Processed | Quantity | Amount      | Date Processed | Quantity | Amount   | Date Processed | Quantity | Amount   | Date Processed | Quantity | Amount   |
| 11/1/2013      | 1        | ,           | 11/1/2013      | 1        | ,        | 11/1/2013      | •        | •        | 11/1/2013      | 1        | 1        |
| 11/2/2013      | •        | •           | 11/2/2013      | •        | •        | 11/2/2013      | t        | 1        | 11/2/2013      | •        | ,        |
| 11/3/2013      | •        | •           | 11/3/2013      | •        | •        | 11/3/2013      |          | ı        | 11/3/2013      | ٠        | •        |
| 11/4/2013      | 7        | 2,461.10    | 11/4/2013      | 5        | 628.33   | 11/4/2013      | 9        | 1,954.87 | 11/4/2013      | •        | •        |
| 11/5/2013      | ო        | 582.33      | 11/5/2013      | -        | 200.10   | 11/5/2013      | ω        | 1,136.14 | 11/5/2013      | •        | •        |
| 11/6/2013      | ო        | 635.06      | 11/6/2013      | 4        | 494.63   | 11/6/2013      | ო        | 364.44   | 11/6/2013      | 4        | 976.93   |
| 11/7/2013      | ဖ        | 928.39      | 11/7/2013      | •        | •        | 11/7/2013      | •        | ,        | 11/7/2013      | •        | 1        |
| 11/8/2013      | •        | 1           | 11/8/2013      | ~        | 118.89   | 11/8/2013      | 1        | ,        | 11/8/2013      | ı        | •        |
| 11/9/2013      | •        | •           | 11/9/2013      | •        | 1        | 11/9/2013      | •        | ı        | 11/9/2013      | 1        | ,        |
| 11/10/2013     | •        | •           | 11/10/2013     | •        | ,        | 11/10/2013     | 1        | 1        | 11/10/2013     | 1        | •        |
| 11/11/2013     | •        | •           | 11/11/2013     | •        | ı        | 11/11/2013     | •        | 1        | 11/11/2013     | •        | •        |
| 11/12/2013     | -        | 150.29      | 11/12/2013     | •        | 1        | 11/12/2013     | •        | 123.98   | 11/12/2013     | •        | •        |
| 11/13/2013     | •        | 1           | 11/13/2013     | 7        | 294.08   | 11/13/2013     | 7        | 925.57   | 11/13/2013     | •        | •        |
| 11/14/2013     | •        | •           | 11/14/2013     | -        | 166.45   | 11/14/2013     | -        | 100.10   | 11/14/2013     | •        | ı        |
| 11/15/2013     | •        | •           | 11/15/2013     | •        | •        | 11/15/2013     | •        |          | 11/15/2013     | ı        | 1        |
| 11/16/2013     | •        | ,           | 11/16/2013     | •        | •        | 11/16/2013     |          | •        | 11/16/2013     | ,        | •        |
| 11/17/2013     | •        | •           | 11/17/2013     | 1        | •        | 11/17/2013     |          | 1        | 11/17/2013     | •        | •        |
| 11/18/2013     | •        | •           | 11/18/2013     | •        | 127.40   | 11/18/2013     | -        | 389.64   | 11/18/2013     | •        | •        |
| 11/19/2013     | ı        | •           | 11/19/2013     | က        | 386.76   | 11/19/2013     | <b></b>  | 159.49   | 11/19/2013     | •        | ,        |
| 11/20/2013     | 1        | •           | 11/20/2013     | -        | 110.78   | 11/20/2013     | 9        | 603.98   | 11/20/2013     | •        | 1        |
| 11/21/2013     | 1        | •           | 11/21/2013     | •        | •        | 11/21/2013     |          | •        | 11/21/2013     | ı        | •        |
| 11/22/2013     |          | ,           | 11/22/2013     | •        | ,        | 11/22/2013     |          | •        | 11/22/2013     |          | •        |
| 11/23/2013     | •        | •           | 11/23/2013     | •        | •        | 11/23/2013     | ı        | •        | 11/23/2013     | •        | •        |
| 11/24/2013     | •        | •           | 11/24/2013     |          | •        | 11/24/2013     |          | •        | 11/24/2013     | 1        | •        |
| 11/25/2013     | •        | •           | 11/25/2013     | 2        | 223.70   | 11/25/2013     | 4        | 481.52   | 11/25/2013     | 7        | 526.85   |
| 11/26/2013     | •        | •           | 11/26/2013     | 4        | 457.49   | 11/26/2013     | သ        | 506.31   | 11/26/2013     | •        |          |
| 11/27/2013     | •        | •           | 11/27/2013     | •        | •        | 11/27/2013     | -        | 121.59   | 11/27/2013     | ı        | •        |
| 11/28/2013     | •        | •           | 11/28/2013     | •        | •        | 11/28/2013     | ٠        | •        | 11/28/2013     | •        | •        |
| 11/29/2013     | •        | •           | 11/29/2013     | •        | ,        | 11/29/2013     | i        | •        | 11/29/2013     | •        | •        |
| 11/30/2013     | •        | •           | 11/30/2013     | •        | 1        | 11/30/2013     | •        | 1        | 11/30/2013     | •        | •        |
|                |          |             | -              |          |          |                |          |          |                |          | _        |
| Total          | 50       | \$ 4.757.17 |                | 25 \$    | 3.208.61 |                | 47 \$    | 6.867.63 |                | 9        | 1.503.78 |
|                | 1        |             |                |          | l        |                | ı        |          |                |          |          |

Piedmont Natural Gas South Carolina Daily Terminations for December 2013

| Greenville     |          |          | Anderson       |           |          | Spartanburg    |          |          | Gaffney        |          |         |
|----------------|----------|----------|----------------|-----------|----------|----------------|----------|----------|----------------|----------|---------|
| Date Processed | Quantity | Amount   | Date Processed | Quantity  | Amount   | Date Processed | Quantity | Amount   | Date Processed | Quantity | Amount  |
| 12/1/2013      | •        | 1        | 12/1/2013      | 1         | ,        | 12/1/2013      | •        | •        | 12/1/2013      |          |         |
| 12/2/2013      | က        | 1,899.17 | 12/2/2013      | •         | •        | 12/2/2013      | _        | 40.81    | 12/2/2013      |          | •       |
| 12/3/2013      | -        | 190.06   | 12/3/2013      | -         | 132.94   | 12/3/2013      | -        | 149.16   | 12/3/2013      | ' e:     | 507 203 |
| 12/4/2013      | i        | •        | 12/4/2013      | _         | 167.24   | 12/4/2013      | -        | 147.59   | 12/4/2013      | י כ      | 32: 100 |
| 12/5/2013      | į        | ,        | 12/5/2013      |           | ,        | 12/5/2013      |          | ,        | 12/5/2013      |          | •       |
| 12/6/2013      | •        | ,        | 12/6/2013      | •         | ,        | 12/6/2013      | •        | •        | 12/6/2013      | •        |         |
| 12/7/2013      | į        | ,        | 12/7/2013      | •         | •        | 12/7/2013      | •        | •        | 12/7/2013      | , ,      | •       |
| 12/8/2013      | •        | ٠        | 12/8/2013      |           | •        | 12/8/2013      | •        | ,        | 12/8/2013      |          | ,       |
| 12/9/2013      | ŧ        |          | 12/9/2013      | •         | •        | 12/9/2013      | •        | ,        | 12/9/2013      | •        | •       |
| 12/10/2013     | 2        | 630.19   | 12/10/2013     | <b>60</b> | 1,641.76 | 12/10/2013     | 7        | 1,886.94 | 12/10/2013     | •        | •       |
| 12/11/2013     | 1        | ,        | 12/11/2013     | 2         | 272.85   | 12/11/2013     | 2        | 254.34   | 12/11/2013     | •        | ,       |
| 12/12/2013     | 1        | ,        | 12/12/2013     | က         | 507.31   | 12/12/2013     | •        | 625.77   | 12/12/2013     | •        | •       |
| 12/13/2013     | Ψ-       | 125.49   | 12/13/2013     | -         | 116.39   | 12/13/2013     | •        | •        | 12/13/2013     | •        | •       |
| 12/14/2013     | •        | •        | 12/14/2013     | ı         | •        | 12/14/2013     | •        | •        | 12/14/2013     | •        | ;'      |
| 12/15/2013     |          |          | 12/15/2013     |           | •        | 12/15/2013     | ,        | •        | 12/15/2013     | •        | •       |
| 12/16/2013     | •        |          | 12/16/2013     | τ         | 119.61   | 12/16/2013     | 2        | 239.11   | 12/16/2013     | •        | •       |
| 12/1/1/2013    | -        | 1,863.58 | 12/17/2013     | ,         | •        | 12/17/2013     | က        | 318.31   | 12/17/2013     | •        | •       |
| 12/18/2013     | 1        |          | 12/18/2013     | ,         | 1        | 12/18/2013     | 4        | 447.61   | 12/18/2013     |          | •       |
| 12/19/2013     | -        | 451.97   | 12/19/2013     | S         | 1,287.85 | 12/19/2013     | 2        | 235.92   | 12/19/2013     | ,        | ,       |
| 12/20/2013     | •        | •        | 12/20/2013     |           | 1        | 12/20/2013     | -        | 110.52   | 12/20/2013     | •        | •       |
| 12/21/2013     | •        | •        | 12/21/2013     | •         | •        | 12/21/2013     | •        | •        | 12/21/2013     | •        | •       |
| 12/22/2013     | , ,      | . !      | 12/22/2013     | •         | •        | 12/22/2013     |          | ,        | 12/22/2013     | •        | •       |
| 12/23/2013     | _        | 658.87   | 12/23/2013     | •         | •        | 12/23/2013     | •        | •        | 12/23/2013     | •        | •       |
| 12/24/2013     | ı        | •        | 12/24/2013     | •         | •        | 12/24/2013     | •        | '        | 12/24/2013     | •        | •       |
| 12/22/2013     | •        | •        | 12/25/2013     |           | •        | 12/25/2013     | •        | ,        | 12/25/2013     | •        | •       |
| 12/26/2013     | •        |          | 12/26/2013     |           | i        | 12/26/2013     | •        | •        | 12/26/2013     | ,        | •       |
| 12/27/2013     |          | •        | 12/27/2013     |           | •        | 12/27/2013     | •        | •        | 12/27/2013     | •        | •       |
| 12/28/2013     |          | 1        | 12/28/2013     | •         | •        | 12/28/2013     |          | •        | 12/28/2013     | •        | •       |
| 12/29/2013     | •        | •        | 12/29/2013     | •         | •        | 12/29/2013     |          | •        | 12/29/2013     | •        | •       |
| 12/30/2013     | 1        |          | 12/30/2013     | ,         | ı        | 12/30/2013     |          | ,        | 12/30/2013     | •        | 1       |
| 12/31/2013     |          | 1        | 12/31/2013     | •         | 1        | 12/31/2013     | 1        | •        | 12/31/2013     | 1        | ı       |
| Total          | 10 \$    | 5,819.33 |                | 22 \$     | 4,245.95 |                | 25 \$    | 4.456.08 |                | "        | 507 22  |
|                |          |          |                |           |          |                | ı        |          |                |          | 44.100  |